



What is covered under my plan?

Review your member copayment schedule to find out which services are covered under your dental plan. If a service is not listed on this schedule, it will not be covered. You will be responsible for any charges for optional treatment or specific exclusions/limitations of your plan.

You may also create a free account and log in to our Member Portal. This secure application, which can be found on our website, gives you 24/7 access to benefit information, claims tracking, the Find a Dentist tool, and more. You may also call our customer service team at 800-524-0149.

What if I have other questions?

Please visit our website or call Delta Dental's customer service team at 800-524-0149. Representatives are available to answer your questions Monday through Friday from 8:30 a.m. to 8 p.m. ET.

Delta Dental—the nation's dental benefits leader

As America's largest and most trusted dental benefits carrier, Delta Dental covers more Americans than any other dental benefits provider—and strives daily to make dental coverage more accessible and affordable to a wide variety of employers, groups and individuals.

Questions?

Please call our customer service team at 800-524-0149, or visit us online.

Delta Dental of Michigan
www.deltadentalmi.com

Delta Dental of Ohio
www.deltadentaloh.com

Delta Dental of Indiana
www.deltadentalin.com



Delta Dental EPO



Save money with Delta Dental EPO

Delta Dental EPO™ is Delta Dental's exclusive provider organization program. As a Delta Dental EPO member, you will have access to a closed-panel network of dentists. In return, you will receive the quality treatment you need to stay healthy—and save money on your out-of-pocket expenses.

Dental care that keeps you healthy

When you enroll in Delta Dental EPO, you and your family members will receive regular dental checkups, cleanings and X-rays at little or no cost to you. That makes it easier for you to receive the dental care you need to stay healthy.

Delta Dental has established a maximum approved fee for nearly all dental services, and participating dentists agree to accept these fees, along with your member copayments, as full payment for those services. If the dentist's fee is higher than Delta Dental's, he or she cannot charge you the difference. This means you are responsible only for your copayments when you visit a Delta Dental EPO participating dentist.

Your Delta Dental EPO dentist will submit your claims for benefits directly to Delta Dental, which makes Delta Dental EPO easy to use and hassle-free.

Frequently asked questions about Delta Dental EPO

Do my family members and I have to visit a Delta Dental EPO dentist?

Yes. Benefits for the Delta Dental EPO plan are only available when services are provided by a participating Delta Dental EPO dentist.

How can I find an EPO dentist?

To find a participating dentist, use the Find a Dentist tool on our website or call our customer service team at 800-524-0149. Delta Dental's Automated Service Inquiry (DASI) system is available 24/7, or representatives may assist you Monday through Friday, 8:30 a.m. to 8 p.m ET.

What if I go to a different dentist?

If you receive dental treatment from a dentist who is not a Delta Dental EPO participating dentist, you will not receive benefits, and you will be responsible for paying the dentist for all services rendered.

What if I have a dental emergency?

If you require emergency dental treatment, you should visit a Delta Dental EPO dentist. If this is not possible, you may obtain limited emergency treatment from any licensed dentist.

What if I need to see a specialist?

If you need to see a specialist (such as an endodontist for a root canal, an oral surgeon for the removal of a tooth or a periodontist for gum disease) you may visit a Delta Dental EPO specialist for treatment. You do not need a referral to visit a Delta Dental EPO specialist.

Do I need an ID card to receive care?

No. Your dentist can verify your coverage 24/7 by checking the online Dental Office Toolkit® or by calling our DASI system.

